

Dear BT parent/guardian,

We know that some of you with children at Trinity Catholic, or perhaps another school that uses RenWeb, might have already purchased their app. Since RenWeb has no method of identifying app purchases for different schools, due to the separate school accounts, you can now request your RenWeb home subscription in the second school to be connected to the first purchase of the app.

Please follow the RenWeb instructions provided below-

Provide us the following information via email at apps@renweb.com and we will set your RenWeb home subscription for free in your second school.

First Name:

Last Name:

District code with active(first) subscription:

Username:

District code for new school:

Username:

If you require a refund for the app, please contact iTunes directly for purchases made through them, and for refunds on purchases made through Google Play, please email the purchase receipt to apps@renweb.com.

Thank you,

Justin Floyd

Value Added Services Manager

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